

THE PROFESSIONAL QUALITY CERTIFICATION AWARDED BY ASSOINTERPRETI

The quality of interpreting services underpins any conference or communicative event.

On the currently globalised market, making informed choices, even in terms of interpreting services, may be difficult.

ASSOINTERPRETI awards a professional quality certification to its members, demonstrating its commitment to client protection and to the transparency of professional services. The certification provides assurance that the quality-certified members of Assointerpreti have maintained or improved their quality standards over time. Through its quality certification process, which requires clients to complete appropriate quality assessment forms, ASSOINTERPRETI monitors, controls, and encourages the improvement of the quality of professional services provided by its members.

ASSOINTERPRETI is listed among the professional associations issuing a professional quality certification to its members. A list of these associations is posted on the website of [Ministero dello Sviluppo Economico](#) (under law 4/2013).

WHAT DOES IT MEAN TO BE A QUALITY-CERTIFIED MEMBER OF ASSOINTERPRETI?

A quality-certified member of Assointerpreti:

- i. has been a Full Member of the Association for at least 2 years;
- ii. has met all the requirements of its By-Laws, Rules of Procedure, and Code of Ethics;
- iii. has given proof of his/her quality standards, by submitting appropriate quality

assessment forms, signed by clients and by colleagues;

- iv. has fulfilled his/her Continuing Professional Development obligation;
- v. guarantees client protection;
- vi. is covered by a professional liability insurance policy.

Thus, a quality-certified member of Assointerpreti is a professional interpreter who has maintained and improved the quality standards enabling him/her to join the association, and who has given proof thereof.

Both upon joining the Association and during the certification process, the services of a professional conference interpreter are assessed on the basis of his/her professional profile (see Professional Profile/Skills of a conference interpreter).

For additional information about the Association, see <http://www.assointerpreti.it/en>